

Features	ContactPointe's Cloud	Go Grid	Rack Space	Amazon	Comments
<b>Data Centers</b>					
Tier 3/4 Data Centers	✓	✓	✓	✓	
SAS 70-II Compliant	✓		✓		
<b>Networking</b>					
Dedicated Direct Internet VLAN's	✓	✓	✓		Amazon requires data center to Amazon VPN entry point
Customizable Tiered Security Options	✓				ContactPointe allows DMZ and multiple security zones with managed firewall security.
Managed Firewall Included	✓	✓			Enterprise hardware firewall configured and audited by certified professionals.
Dedicated Firewall Options	✓		✓		
Netscaler Load Balancing	✓				Consistently out performs F5, configured and managed by certified professionals.
<b>Core Hardware</b>					
HP Enterprise Infrastructure	✓				
Cisco Enterprise GB Switching	✓				
<b>Secure Access</b>					
WAN to VLAN - Private	✓				ContactPointe allows private WAN connections into the VLAN such as MPLS, T-1, Opt-E-Man.
VPN to VLAN	✓	✓	✓	✓	
<b>Backup/Disaster Recovery</b>					
Managed Block Level Snapshot Included	✓				ContactPointe provides managed backup as a default offering.
Off-site Customizable Replication Options	✓	✓	✓	✓	
Partner Supplied Solutions Accepted	✓				We can co-locate custom hardware for BDR as well as use customer's preferred outsourced solution.
Manager DR Over Dedicated Ethernet Options (SAN to SAN)	✓				ContactPointe has certified end-to-end replication configurations for the most common uses.
<b>Control Panel Automation</b>					
Virtual Server Deployment and Management	✓	✓	✓	✓	
Active Directory User Management	✓				Unaware of any other provider selling Hosted AD.
On-site AD Sync User Management	✓				Other providers can do AD sync but it is not controlled via a control panel or multi-tenant.
Hosted Exchange 2010 Management	✓				
Hosted SharePoint Foundation 2010 Management	✓				
File Sharing Management	✓				Deep control of day to day network administration tasks can be performed on the ContactPointe control panel reducing the need for Tier1 network administrators.
Customizable Reseller Level Audit, Reporting, Notifications	✓				We can customize reporting & notifications. Alerts sent on user, company creation, etc.
<b>Product Offerings</b>					
Hosted Active Directory (optional without)	✓				Used in 99% of environments on ContactPointe Platform
SharePoint Foundation 2010	✓				
Exchange 2010	✓				
Unlimited Mailbox with Archiving and Business Continuity	✓				Feature rich, no questions asked defeats all the most common mailbox pain points.

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BlackBerry Enterprise	✓				Available with Hosted Exchange
Virtual Server on VLAN	✓	✓	✓	✓	
VDI Advanced Features (HDX, VoIP support, Etc.)	✓				No other providers have this feature since they stop at the infrastructure level.
XenApp Platinum	✓				Industry standard best of breed delivery platform for a realistic end-user experience. Reduce support calls and increase productivity.
Active Directory Synchronization Integrated Tools	✓				Simplifies and consolidates resources from on-site. Not restrictive like a BPOS offering where virtual servers are not available.
Tiered Storage Options Measurable on Industry Standards	✓				ContactPointe storage performs the same as you would expect from on-site storage. No overhead or shared network performance issues with all of the storage that ContactPointe provides or architects.
Geographical Dedicated Disaster Recovery Options	✓				Custom built DR configuration available.
High Performance Options	✓				Ability to build hybrid offerings where dedicated physical servers are required. Use of fiber SAN and 10GB options.
Windows 2008R2 All versions supported with virtualization	✓				Amazon does not support 2008R2 because they are dependent upon XenServer non-Citrix.
Netscaler/WANScaler Virtual Appliance Support	✓				